



KENDAL BILLAU
8612 PASEO ALAMEDA NE STE F
ALBUQUERQUE NM 87113-1551

P: 15016 - 100111

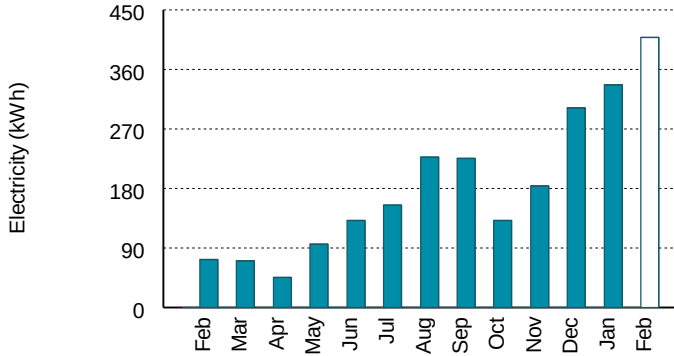
Service Address: KENDAL BILLAU
 8547 BROOK ST NE
 ALBUQUERQUE, NM

Bill Issued: 02/05/2021

Page: 1 of 2

DUE DATE	AMOUNT DUE
03/01/2021	\$105.96
ACCOUNT NUMBER	
115854133 - 0144748 - 5	

YOUR ELECTRICITY USAGE



Your average electricity cost per day was \$1.91

Your average usage per day was 13.63 kWh

■ Previous 12 months □ This Bill

HOW TO REACH US

Online: PNM.com

Phone: 1-888-DIAL-PNM (1-888-342-5766), M-F 7:30AM-6PM

Payment: 1-844-PNM-PYMT (1-844-766-7968), 24/7

YOUR TOTAL CHARGES

Amount Of Your Last Bill	\$48.54
Payments Received	\$0.00
Balance Before Current Bill	\$48.54
Your Current Electricity Charges	\$57.42
Total Amount Due	\$105.96

Please return this portion with payment

Service Address: KENDAL BILLAU
 8547 BROOK ST NE
 ALBUQUERQUE, NM

PNM
 PO Box 27900
 Albuquerque, NM 87125-7900

DUE DATE	AMOUNT DUE
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Your donation to the PNM Good Neighbor Fund provides assistance to those in need.
 PNM shareholders match your donation: \$ _____

TOTAL ENCLOSED \$ _____



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YOUR CURRENT ELECTRICITY CHARGES

Meter Read	Meter Read Date	Days Billed	Meter Present	1032430 Previous	Meter Constant	Total kWh	Rate
Actual	02/04/2021	30	2334	- 1925	X 1.000	= 409.000	1A
Electricity You Used			Block 1		409.000 kWh@	\$ 0.0779432	\$31.88
Fuel Cost Adjustment:							
Non-Renewable: 77.2% of kWh					315.748 kWh@	\$ 0.0237206	\$7.49
Renewable: 22.8% of kWh					93.252 kWh@	\$ 0.0000000	\$0.00
Renewable Energy Rider					409.000 kWh@	\$ 0.0082600	\$3.38
Customer Charge							\$7.11
Cost-Effective Energy Saving Prog.			3.640%				\$1.82
City/County Franchise Fee			3.000%				\$1.55
Gross Receipts Tax							
State			5.1250%				\$2.73
County			1.1875%				\$0.63
City			1.5625%				\$0.83
Current Electricity Charges							\$57.42

DUE DATE

03/01/2021

AMOUNT DUE

\$105.96

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MESSAGE CENTER

Our records indicate that your account has a past due balance in the amount of \$48.54. If you have been impacted in any way by the coronavirus pandemic and are having difficulty paying your electric bill, please notify us as quickly as possible so we can make arrangements that can help avoid a worsening financial situation. We can also discuss payment assistance programs, such as the PNM Good Neighbor Fund, that may be able to help. Please reach out to us via live chat on PNM.com, email (PNMCustomerService@pnm.com), or phone (888-342-5766) to discuss your options. Please be vigilant against scammers claiming to be with PNM and insisting on you paying with a prepaid gift card.

Mylar balloons can be a safety hazard. Keep them inside and dispose of them properly in the trash when you are finished with them. Do not release balloons outside because they could float into powerlines or electrical facilities like substations and cause fires and power outages.

Know someone that has fallen on rough times? Give the gift of power by paying towards someone's PNM electric bill. Call us at 888-DIAL-PNM for more info.

Did you come into contact with a scammer claiming to be with PNM? Now you can report it online at PNM.com/scams. The more information we have about the scam may prevent another person from falling victim to this crime.

Have a question about your account? Chat live with a customer service representative. Visit PNM.com to start a conversation.

WAYS TO PAY YOUR BILL



Free Paperless Bill: Save paper & reduce clutter. Sign up at PNM.com/paperless. Then you can choose how you would like to pay.



Free Online Click-to-Pay: Pay from your checking, savings or money market account. Sign up at PNM.com/pay.



Free Automatic Payment: Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at PNM.com/pay.



Online Banking: pay your PNM bill online at your bank's website. Visit your bank website for more information.



Pay in person: Visit dozens of participating Western Union offices. See PNM.com/wu for current locations. \$1.00 fee applies.



Pay by Credit, Debit Card or Electronic Check: Make one-time payments with Visa, MasterCard & Discover online at PNM.com/pay or by calling 1-844-PNM-PYMT (844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.

Visit PNM.com/paybill for more information on these and other bill options available to you.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.